

## Introduction

In order for the Call Recording Web Portal to operate correctly:

1. The server's host IP address information must be set appropriately for the LAN environment.
2. The media gateway address needs to be set so the direction of the call (inbound/outbound) can be determined.
3. The server's host IP address must be updated in the Call Recording database for audio playback to function.

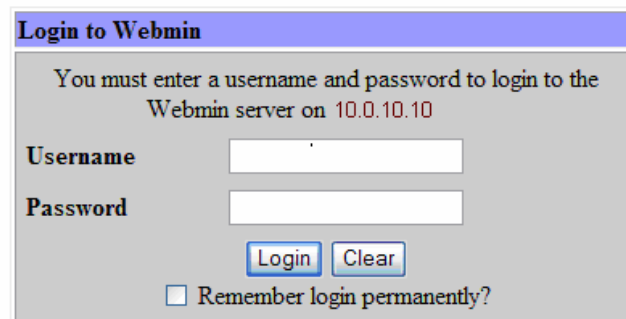
Additionally, it may be necessary to shutdown or restart the server. These tasks are accomplished through administrative web portals.

## Default Administrative Web Portal Access

There are two administrative portals; one to set the physical IP address information of the server and to shutdown or restart the server, and one to update the Call Recording Web portal with appropriate VoIP gateway and server addresses.

### ***Admin Web Portal to Physically Manage Call Recording Server***

The default url is <http://10.0.10.10:10100>. This url is used if you need to change the host IP address on the server or to shutdown or restart the server. If the server is re-IP'd with a new address, then access the management portal using [http://new\\_ip\\_address:10100](http://new_ip_address:10100). Login using the Admin Web portal credentials provided to you by Zayo Managed Services.



**Login to Webmin**

You must enter a username and password to login to the Webmin server on 10.0.10.10

Username

Password

Remember login permanently?

### ***Admin Web Portal to Update Call Recording Web Portal***

The default url is <http://10.0.10.10/setcallrec>. This url is used to update the Call Recording Web portal if the IP address on the Call Recording server has been changed, or there has been a change in the VoIP media gateway address.

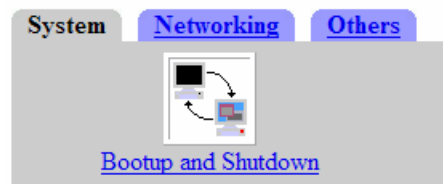
## VoicePipe Call Recording Web Portal Application Settings

Media Gateway IP Address:

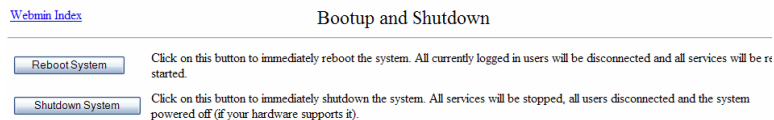
Call Recording Server IP Address:

## Shutdown or Reboot Call Recording Server

To shutdown or to reboot the Call Recording server, select the *System* tab and click on the *Bootup and Shutdown* link.



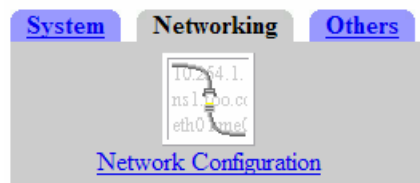
Next, click on the **Reboot System** or **Shutdown System** button to either shutdown the Call Recording server or to simply reboot the server. Note: when shutting down the server, wait at least 2 minutes before powering off the server.



## Change Call Recording Server IP Address

### **Update IP Gateway Address**

Select the *Networking* tab and click on the *Network Configuration* link.



If changing the IP address, it is best to first check or change the default routing gateway, then change the IP address on the server.

Click on the *Routing and Gateways* link.

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## Network Configuration



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## Routing and Gateways

Routing configuration activated at *boot time*

Default routes	Interface	Gateway
	eth0	192.168.2.1

Act as router?  Yes  No

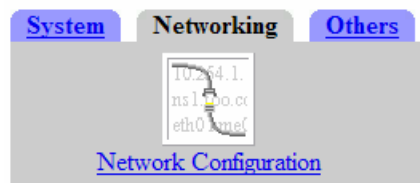
Static routes	Interface	Network	Netmask	Gateway

Local routes	Interface	Network	Netmask

Update the Gateway address as needed and press the **Save** button.

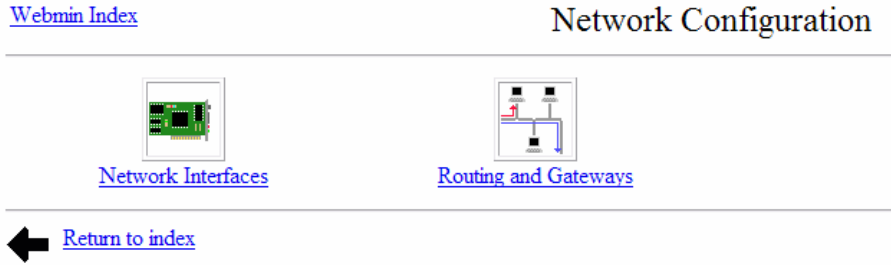
### **Update Server IP Address**

Select the *Networking* tab and click on the *Network Configuration* link.

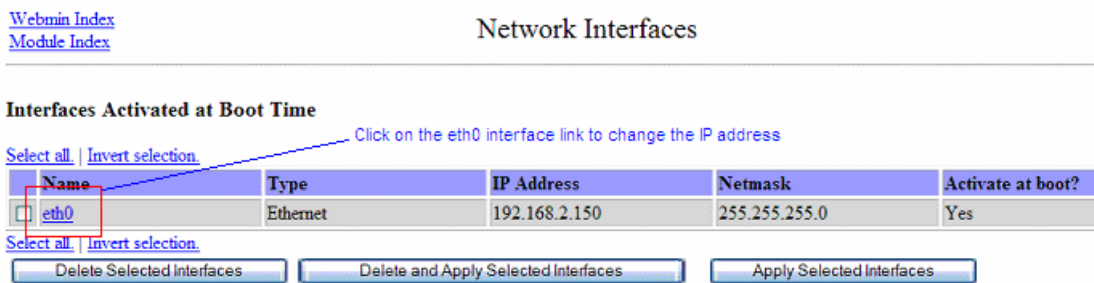


If changing the IP address, it is best to first check or change the default routing gateway, then change the IP address on the server.

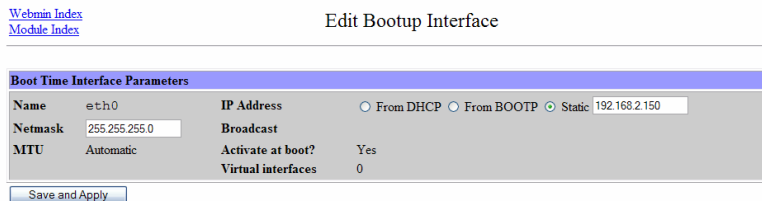
Click on the *Network Interfaces* link.



Click on the **eth0** interface link to change the current IP address.



Type in the new IP address and Netmask, then press the **Save and Apply** button.



Note: You will lose connectivity to the Call Recording server once you change the IP address and press *Save*. Reconnect to the Call Recording or admin portal using the new IP address.

## Update Call Recording Web Portal with IP Addresses

Navigate to [http://server\\_ip\\_address/setcallrec](http://server_ip_address/setcallrec), where *server\_ip\_address* is the IP address of the Call Recording server.

### VoicePipe Call Recording Web Portal Application Settings

Media Gateway IP Address:

Call Recording Server IP Address:

**Media Gateway IP Address** is set to the LAN IP address of the Zayo Managed Services Edgemark integrated access device if your location has one; otherwise the IP address should be set to 63.123.133.36.